UNITED STATES OF AMERICA

DEPARTMENT OF COMMERCE

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U.S. TRAVEL AND TOURISM ADVISORY BOARD

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MEETING

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FRIDAY APRIL 23, 2021

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The Board met via Videoconference, at 2:00 p.m. EST, Kurt Ekert, Chair, presiding.

PRESENT

- KURT EKERT, President and Chief Executive Officer, CWT, Chair
- BRAD DEAN, Chief Executive Officer, Discover Puerto Rico, Vice Chair
- LIZ FITZSIMMONS, Managing Director, Maryland
 Office of Tourism and Film
- DAVID GILBERT, President and Chief Executive Officer, Destination Cleveland and Greater Cleveland Sports Commission
- RUSSELL HEDGE, President and Chief Executive Officer, Hosteling International USA
- DEBBIE JOHNSON, Director, Arizona Office of Tourism
- STEPHANIE JONES, President and Chief Executive Officer, Cultural Heritage Economic Alliance
- ROLF LUNDBERG, Vice President and Assistant
 General Counsel and Head of External
 Affairs and Global Public Policy, Choice
 Hotels International

- DUFFIELD MILKIE, Executive Vice President,
 General Counsel, Secretary, Cedar Fair
 L.P.
- WILL MOREY, Chief Executive Officer, Morey's
 Piers
- MARY MOTSENBOCKER, President and Chief Executive Officer, International Tourism Marketing, Inc.
- VINAY PATEL, President and Chief Executive Officer, Fairbrook Hotels
- CATHERINE PRATHER, President, National Tour Association
- TRICIA PRIMROSE, Executive Vice President of Global Communications and Public Affairs, Marriott International
- BRIAN QUINN, Chief Development Officer, Domio OLGA RAMUDO, President and Chief Executive Officer, Express Travel
- STEPHEN REVERTRIA, President, Giants Enterprises
 DANIEL RICHARDS, Founder and Chief Executive
 Officer, Global Rescue, LLC
- ADAM SACKS, President, Tourism Economics
 MONICA SMITH, President and Chief Executive,
 Southeast Tourism Society
- ROB TORRES, Managing Director, Travel, Google, Inc.
- RON VLASIC, Chief Operating Officer, Hostmark Hospitality Group
- GREG WEBB, Chief Executive Officer, Travelport
- ALSO PRESENT
- ARUN VENKATARAMAN, Trade Counselor for the Secretary of Commerce
- ISABEL HILL, Acting Deputy Assistant Secretary for Travel and Tourism
- JENNIFER AGUINAGA, Deputy Director for Policy and Planning, National Travel and Tourism Office, and Travel and Tourism Advisory Board Designated Federal Officer

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Adjournment
Jennifer Aguinaga

P-R-O-C-E-E-D-I-N-G-S

2:02 p.m.

MS. AGUINAGA: Good afternoon,
everyone, and welcome to this meeting of the
United States Travel and Tourism Advisory Board.
As the designated federal officer, I am pleased
to open the meeting.

A few notes before we begin. But first, if you could all put your phones on mute, that would be great. If you are not a member of the Board or not speaking, please turn your video off so that we can try to keep the bandwidth high. And it will also be easier for the Chair to see the members.

For those of you wishing to speak, please use the raise your hand feature if possible. If you are on the phone, please make yourself known by stating your name, and the Chair will recognize to take the floor.

A reminder for those joining who are not members of the Board, your opportunity to speak will be during the public comment portion

of the agenda.

If you have any difficulties while we're on the call technically please contact my colleague, Christina Gay at christina.gay, G-A-Y, @creative.gov. And with that, I turn it over to our Board Chair, Kurt Ekert.

CHAIR EKERT: Jennifer, thank you, and welcome everyone. Thank you so much for taking the time on a Friday to be here. And I'll just repeat what Jennifer said, if you don't mind muting your phones when you're not speaking, that'll make for better sound quality for all of us.

We have a relatively fixed purpose today. You'll recall that we met, I think, just three weeks ago. And the Secretary asked us to focus on two things. One was to look at the funding available under the Economic Development Administration, to come back with specific recommendations for our industry and country. And the second was to form a technology subcommittee and look at opportunities and

recommendations there.

And so we've had three subcommittees formed. Everybody's been very hard at work. And I think that the work products that you're going to hear about today are very powerful and very pointed. So in advance, thank you for the great work that everybody has put forth.

We're also privileged today to be joined by Arun Venkataraman, and I hope, Arun, I've said your name properly, who is the Trade Counselor for Secretary Raimondo. And without further ado, Arun, the floor is yours. And thank you for joining us.

And, Arun, we can't hear you, maybe you are on mute.

MR. VENKATARAMAN: You know, 14 months in, I still can't figure this stuff out.

(Laughter.)

MR. VENKATARAMAN: But thank you, thank you, Mr. Chair. And props for pronouncing my name, thank you very much for making the effort.

On behalf of Secretary Raimondo, I'm pleased to be here for this meeting of the Travel and Tourism Advisory Board. As you all have heard from Secretary Raimondo at your previous meeting, she's keenly aware of the devastating impact of the pandemic on the travel and tourism industry.

And she is deeply committed to engaging the resources at her disposal to support the recovery of this vital sector. We know travel and tourism remains hard hit by shutdowns and travel restrictions. Overseas visitor volume in March 2021 was only 13 percent of the volume of March 2019.

But on the positive side, there are signs that domestic repositions are beginning to improve. Employment in the leisure and hospitality sector increased 664,000 in February and March, 2021. That reflects the biggest twomonth gain since July/August 2020.

Drive travel in the US is also improving. After being down 20 percent year over

year during the final three months of 2020, drive travel is down only 15 percent in March 2021 compared to March 2019 and up five percent during the first two weeks of April 2021.

Air travel in the US is also improving. After being down 63 percent year over year during the final three months of 2020, TSA throughput was down only 48 percent in March 2021 compared to March 2019 and only 38 percent during the first two weeks of April, 2021.

As you know, this economic crisis we are facing is the result of a public health crisis, and vaccines are a key part of that recovery. As of April 21, more than 134 million people have received at least one dose in the US. And 34 percent of the US adult population is fully vaccinated.

The United States is on a solid upward trajectory in this area which, of course, is a prerequisite for recovery of the travel and tourism sector and economic recovery overall.

To help accelerate this recovery,

Secretary Raimondo did ask you to provide her with your recommendations on how the Commerce Department can best use the \$750 million provided by Congress to the Economic Development Administration as part of the American rescue plan to support communities affected by the decline in travel and tourism.

As our Chair mentioned, she had two specific asks of you, looking specifically to the areas that would be most impactful in assisting states and communities that have suffered economic injury related to travel, and tourism, or outdoor recreation, both the leisure and business sectors and including infrastructure and non-infrastructure processes. These recommendations will be critical in informing her decisions as she directs EDA on how to use these funds.

As the Chair also mentioned, she did ask the Board to write recommendations on how the federal government can support the use of technology throughout the travel continuum to

facilitate travel and eliminate the transmission of COVID-19.

We all fully know that these requests were not easy to respond in any time period, much less in a tight three-week time period. And we thank you, really, for your extraordinary efforts to get us where we are today with these recommendations.

I look forward to hearing the discussion and to receiving your final recommendations. Thank you for the invitation, and back to you, Mr. Chair.

CHAIR EKERT: Arun, thank you, and thank you so much for the support. And clearly, we are seeing some very green shoots with domestic leisure tourism, and that's superb.

Inbound and inter-regional leisure travel remains very depressed. Business travel remains in a depression, and the meetings and events industry remains in a depression. So we are far from being out of the woods in this industry today.

The first conversation we're going to

have is going to be led by Liz Fitzsimmons. Liz and Brad Dean, respectively, led the Leisure and the Business Travel Subcommittees. And Liz is going to speak on behalf of both herself and Brad.

And I should note with that subcommittee, as well as the Technology Subcommittee that was formed, almost all of the members of the Board were actively involved in the development of these recommendations. So my hat's off to you, and I really appreciate that.

VICE CHAIR DEAN: Mr. Chairman, this is Brad. I just got a text from Liz. I think she's exiting another meeting and going to be in in just a moment.

The floor is yours.

If it pleases the Chair, we may want to go ahead move to the other subcommittee and let Dan present that. And then hopefully, by that time, Liz will be on. And if not, I'll be happy to --

MEMBER GILBERT: Brad, thank you. So

Dan Richards will lead us through the Technology
Subcommittee, and we're just going to be nimble
here. Dan?

MEMBER RICHARDS: Thank you, Chairman Ekert. Can everybody hear me okay?

CHAIR EKERT: Yes, you're good.

MEMBER RICHARDS: Okay, great. So thank you for the time and the opportunity to address the committee here this afternoon. So the Technology Subcommittee has spent its time over the last few weeks developing really three core recommendations.

And those recommendations can be broken down into really two categories. The first category is in the near immediate term and addresses the existing crisis that's going on with respect to the damage inflicted by COVID.

And then the third recommendation is a longer term recommendation. And that recommendation revolves around how we can prevent something as destructive as a pandemic like the one that we're experiencing now from impacting

our industry the way that it has ever again.

So in terms of near term recovery, our recommendations are as follows. And the first one has to do with being able to confirm the status with respect to people who have been either vaccinated, recently tested, or who have had prior instances of the disease.

And we recommend that the US
government take a leadership role in recommending
secure technology standards where users, rather
than centralized organizations, store and control
data used for vaccine, previous infection, and
testing verification for COVID-19, and for future
disease outbreaks.

So while we recognize that our country doesn't have a centralized healthcare system like they do in Europe and other parts of the world, in Europe they are moving ahead with developing standards for confirming somebody's COVID status.

And we don't have a seat at the table, you know, with Europe and with others with respect to how we believe that this data should

be both stored and presented. We run the risk of having American citizens who are traveling, you know, be forced to comply with regimes from these foreign countries where we have no say.

So I think it's incredibly important for us to focus on making sure that we do have a seat at the table, that we are recommending standards that make sense for Americans, and for Americans traveling abroad, and that can be utilized efficiently and effectively by those travelers where they have faith in the security of their data and the control of that data as well.

Our second recommendation is that the US government should invest in the development and distribution of COVID-19 therapeutics in a manner similar to those employed by Operation Warp Speed with respect to the development and distribution of vaccines.

And what we mean by this is, if you can turn the COVID-19 virus and symptomology into something that is more consistent, say, with a

seasonal flu, which I know we've all heard, you know, comparisons made throughout this pandemic to the seasonal flu, the therapeutics have the ability to make that happen.

And the technology today exists out there to both dramatically reduce the likelihood of infection, number one, and number two, to reduce dramatically the severity of infection for those actually who do contract COVID-19.

If the government were to put its, you know, weight behind the development and deployment of these therapeutics for our industry, it would make an incredibly positive difference in the speed with which we would be able to recover.

And the third recommendation has to do with a longer term outlook. And that is that the US government should develop capability to identify, detect, and respond to COVID-19 and emerging pathogenic threats by leveraging improvements in technology, including technology that detects active infection of COVID-19 and

other emerging human vector diseases on exhaled breath.

And let me be clear. One of the biggest problems with the current crisis is that we have not been able to detect who is infected and who is not. And for those who are infected, we know that the finger print of that infection can be found on their exhaled breath.

The technology has taken a gigantic leap forward over just the last year. And scientists have taken technology, for instance, developed to analyze automobile exhaust, and catalytic converter air, and other kinds of technologies used in other applications, and have basically adapted it to detecting COVID-19 on exhaled breath. So we do have the ability. The technology is right on the cusp of being able to be deployed at scale.

And if the federal government were, again, to invest in and create a public market and a set of standards and requirements for the detection of pro-COVID 19 and other emerging

pathogenic threats in a highly accurate, rapid, and efficient way, we would not only be able, I think, at the tail end of this crisis, to employ that technology to help us back on our feet but also to dramatically reduce, if not eliminate, the likelihood that future pandemics have the same kind of destructive impact that COVID-19 has had on our industry.

So thank you very much for giving me the opportunity to speak. And if you have questions regarding my statement, I'd be more than happy to take them. Thank you very much.

CHAIR EKERT: Dan, thank you. I feel we may see you next to Dr. Fauci on one of the networks soon. Really good work.

MEMBER RICHARDS: Thank you.

CHAIR EKERT: Liz has now joined us.

And again, Liz is going to be presenting on

behalf of herself and Brad for both the Business,

Travel, and the Leisure Subcommittee. Liz, the

floor is yours. And thank you for being here.

Liz, can you hear me?

1	MEMBER FITZSIMMONS: Hello?			
2	CHAIR EKERT: Liz, we're not able to			
3	hear you.			
4	MEMBER FITZSIMMONS: Teams has not			
5	been my friend throughout this whole process.			
6	Can you guys hear me?			
7	CHAIR EKERT: Yes, now we can. Thank			
8	8 you.			
9	MEMBER FITZSIMMONS: Okay, great. So			
10	I would like to thank Brad, and his team, and			
11	then the great team that was on the Leisure			
12	Subcommittee. We had several meetings, a lot of			
13	great thoughts, a lot of smart people on that			
14	group.			
15	And during the conversations we looked			
16	at the fact that so many business and leisure			
17	travel recommendations really overlapped and that			
18	we, Brad and I decided that it probably made			
19	sense for these to all come together as one.			
20	But I think that one thing that we can			
21	all agree on very clearly is that driving demand			

is really the number one item that we really need

to put forth to EDA to be able to support that.

There's product development, there's infrastructure, but without driving demand and getting people to come to our destinations, we really are in the business of tourism at that point. So that really was our main one.

And another one that we focused on was being able, the facilitation of being able to get the dollars out quickly to the communities through various ways, but also understanding that this is a once in a lifetime amount of money for EDA. It's a big pot. And they've never had to push through that many funds in what we hope to be a really a short period of time.

So with that, Brad, you want to share some more?

VICE CHAIR DEAN: No, I think that Liz covered it very well. And I would just also add, Mr. Chairman, kudos to the staff at the EDA who availed themselves to both subcommittees so that we could start some very important conversations about how to make this work for the industry and

the federal government.

So, Liz covered the details very well, and both subcommittees are very much aligned.

CHAIR EKERT: Great, and terrific work by both subcommittees. Again, thank you to everybody who participated in that.

Brad, is there anything else you'd like to share before we go to input from the Board more broadly?

VICE CHAIR DEAN: No, Mr. Chairman.

Congratulations to everybody for some very quick

and fine work. And I'll turn it back to you, Mr.

Chairman.

CHAIR EKERT: Brad, thank you. And your leadership as vice chair is terrific.

So we're now at the stage of the meeting where we're going to open up the call for anybody on the Board who would like to raise any issues, ask questions, recommend any changes, hopefully pursuant to the documents that have been distributed on the Technology Subcommittee and then both on the Business and Leisure funding

recommendations to the EDA.

So with that, I think if you'd like to speak, you can use the raise your hand feature if you're on the phone. I think, Jennifer, that doesn't work, we'll have to just speak up and let us know that you're interested in talking.

And I will ask that, for those of you who do want to speak, try to keep your comments to less than two minutes. I've always thought that brevity is a sign of intelligence. So we'll run a test here.

I think David Gilbert has his hand raised. So David, the floor is yours.

MEMBER GILBERT: Right, thanks, Kurt.

And I will be brief. One point, it is certainly reflected in one of the letters, but I feel it's worth a highlight, is that \$750 million of these funds are meant to be dedicated to the growth and regrowth of travel and tourism and would just highlight that consideration is given to how to make sure that is what those funds are for, and not intermingled with other community purposes

that may, somehow or another, have a thread to travel and tourism, be it a separate application or other, but just important that those dollars really go to the purpose for which they were meant. So thank you.

CHAIR EKERT: David, that's a great comment. And we should just think within the letter about specifying that these should be used specifically for the purposes of promoting travel and tourism regarding infrastructure specifically for this industry. I think that's very important. I agree.

Will Morey is next. Will?

MEMBER MOREY: Thank you. On the
Technology Committee, I was curious as to, it was
a very distinction about user-controlled
information versus central-controlled
information, I'm not using the terms exactly
correct, I think, that I understand is being
pursued in Europe.

I'm just wondering, that sounds like a very important aspect. How do we best

emphasize that and/or, you know, make a convincing argument that that's the appropriate approach to the data?

CHAIR EKERT: Dan, do you want to comment on that since you're the author and the expert?

MEMBER RICHARDS: Yes, sure. And,
Will, thank you for the question. As for the
seminal issue that is occurring right now in the
state around certification of COVID status, so
Europe, because it has socialized medicine, has a
centralized repository for basically everybody's
vaccine status.

And if you get tested or whatever, it actually goes into the centralized repositories at the, you know, the country or state level.

And it's managed by the state or the country.

The other model here is being developed by the common project, and that is a decentralized model where what you are providing to the people that want to confirm your COVID status is simply a confirmation of that status.

There is no data exchanged or any of other kind of data that is put at risk. And it gives the user complete control over how that data is managed. So for countries that don't have centralized health system, the commons approach is a very good one. Because you'll be getting data from a lot of different sources.

The European approach obviously is the centralized approach, because they've already got all the data. So these are sort of two very different approaches to solving the same problem.

In America, obviously, we don't have centralized healthcare, or nationalized or socialized medicine in our country. So giving users and these individual operators the ability to control their data, and you manage how it's deployed so that it's not, you know, used for nefarious purposes, at least, again, one man's opinion, that is a great way to solve this problem without exposing American travelers, you know, to data breeches and security problems.

MEMBER MOREY: And the systems will

work with one another, in other words, the

European system as you described, and what you're
recommending here in the US, they'll essentially
interface?

MEMBER RICHARDS: Well, that's the \$64,000 question. And what the groups are doing right now, there are inter-operability meetings occurring, you know, occurring nationally weekly. And it would, be from our perspective, most helpful if the federal government were to weigh in and assist with the development of what the standards should look like for American citizens.

at the table, because the Europeans are actually going to Parliament here, I think, in the next month or two to actually enact what their systems, you know, draft legislation for what their system is actually going to do, what it's going to look like.

We, as an industry, need a seat at the table. And the way that we do that here, obviously, from the United States is to have our

none of us have the ability to sit in that seat like our federal government does. So I think by having our federal government do that, we will, you know, basically guarantee that we do have a seat at that table and that our interests are protected internationally going forward.

CHAIR EKERT: Great, thank you.

MEMBER RICHARDS: My pleasure.

CHAIR EKERT: Thank you both. I don't see any other raised hands. Jennifer, are there any questions over the phone line that we may not be able to see?

MS. AGUINAGA: I have not received anything.

CHAIR EKERT: All right. Any other comments or questions from members of the Board?

All right. A very compliant group today. We'll now just, I was fiddling, move along. This is now the section for public comments. So for folks who are attending the meeting today but are not member of the Board

that would like to add commentary or ask a question, this is the time to do that. And again, you're all subject to the same test which is brevity is a sign of intelligence. And with that, I open the floor for public commentary.

All right. Well, I don't see any. So again, a very compliant group today. I guess we just did great work in advance of the meeting.

At this point, we're going to move speedily on to voting on the two, effectively the two letters. One is the EDA funding recommendation, two is the Technology Subcommittee letter.

I think we will incorporate those modest changes that we talked about earlier. So the draft will change nominally. But we're going to basically do a simple yea or nay. And,

Jennifer, if you can help me when we vote, you have to unmute and just say yea or nay.

So we'll do this all as a single motion if that's possible. And that is to approve both of the letters that we want to

submit to the Secretary. For all of those in favor, it's a yea. And just unmute your phone and say, one, two, three --

(Chorus of yea.)

CHAIR EKERT: And do we have any nays, any naysayers?

(No audible response.)

CHAIR EKERT: All right. Well, both letters passed, it sounds like, unanimously.

Thank you for that. It's been really good work.

And again, to be able to respond to the Secretary in a mere three weeks with such thoughtful work, after the last set of recommendations we did previously, is incredibly impressive.

And so, you know, Brad, Liz, Dan, and everybody who put forth the effort, thank you so much. I'd be interested to see what the Secretary and the Department is able to do with what we've recommended here. But we're certainly going to stay hot on their tails to make sure that we get some good traction here.

So I also want to just thank Jennifer,

and Isabel, and the whole team at the NTTO who 1 2 remain very committed and very helpful for everything that we do. And they're sort of the 3 wind behind our sails for all this effort. 4 make us look a lot better than we would otherwise 5 6 be. 7 Arun, my thank you again to you for 8 taking the time to attend today and for your 9 insightful comments. And again, thank you everybody. I think really good work. 10 11 everybody demonstrated a very high degree of 12 intelligence today, I must say. Jennifer, that concludes today's 13 14 meeting subject to any closing comments that you 15 may have. 16 MS. AGUINAGA: I have a few comments. 17 I think Arun may have some closing comments as 18 well. So I'll pass it on to him. 19

CHAIR EKERT: Oh, my apologies.

MS. AGUINAGA: No, sir, I'll pass it to him, sir. And then I will close the meeting. CHAIR EKERT: Arun, my apologies, go

20

21

ahead.

MR. VENKATARAMAN: No, not at all.

You run a tight ship. So I certainly don't want
to get in the way of that here.

Just a couple of points, first of all, let me underscore again the Secretary's appreciation for not only the rapid turnaround on these recommendations but what was clearly the effort and thought that was put into them.

Certainly a couple of things I wanted to note in particular, I think Dan's comments on technology, and particularly the forward looking aspect of that third recommendation, it's always helpful, I think, to find - we focus so much on fighting the previous war that we forget that there needs to be a longer term outlook. And so it's always helpful to get sort of some thoughtful perspective on preparing for down the road, so that we're not caught in this situation again. Because something will happen again.

So it's good to hear that kind of thoughtfulness and, certainly, the points that

were made about making sure EDA is focused on the demand side and the importance of the timeliness of disbursement is also well taken.

really the thoughtful content of the recommendations in addition to the speed in which they were developed. Certainly the Secretary will be extremely appreciative and interested in the recommendations. As we imagine moving forward, she's going to use this input to inform her thinking along with the leadership of the Economic Development Administration on how best to distribute this assistance as quickly and as efficiently as possible.

Because again, from her perspective, she shares your laser-like focus on the actual impact and not just sort of ideas in the ether. So these recommendations will very much be well received.

She, of course, is focused on making sure that these funds are allocated in the way that reflects the losses that we've seen in all

50 states, the territories, and Washington, D.C., and to ensure that we're considering the needs of under-served communities and our goals of building back better.

Before I turn it over to the Chair and Jennifer again, I did want to follow-up on one thing. The Secretary wanted to make sure that I brought this up. I know in your previous meeting the Secretary, includes conversations with the Secretary there was an issue about the J1 visas. And she specifically asked me to let you know that she did speak with Secretary Blinken on the availability of summer program, work program visas.

And while COVID, of course, continues to be a challenge to the operations of many embassies, there have been measures taken, under the authority of the Secretary of State, to optimize the availability of, to issue visas under the summer work program and related categories.

So the good news is that we're happy to report that an estimated 70 percent of the

known summer 2021, summer work travel and households these applicants can now be accommodated.

The State Department has sent notices to the 1,500 sponsors for these visa categories on the availability of the means of appointments. We're happy to connect you with the Bureau of Educational and Cultural Affairs should anyone have any additional questions. But she did want me to convey that following up on the issue that was previously raised last time.

So again, on behalf of the Secretary,

I want to thank you all for your outstanding work

and the time and initiative to helping us help

get this sector back on track. Thank you.

CHAIR EKERT: Arun, thank you. And it's wonderful to hear that speed of responsiveness. I know well, and some of the other folks who are highly dependent on seasonal workers, really do appreciate that. And so thank you.

With that again, I really appreciate

1 the hard work, and we're going to continue to 2 push forward in a great partnership with the government. 3 Jennifer, the floor is yours. 4 5 MS. AGUINAGA: Thank you, Mr. Chair. 6 And thank you all for participating in this 7 meeting. 8 One final process note, I have 9 captured those Board members who joined through the Teams meeting link. If you were on the 10 phone, please just send me an email that you were 11 12 in the meeting so that I can record your 13 attendance. 14 And with that, this meeting of the 15 Travel and Tourism Advisory Board is officially 16 I hope everyone has a wonderful 17 afternoon and a wonderful weekend. Thank you 18 all. 19 CHAIR EKERT: Thank you. 20 (Whereupon, the above-entitled matter 21 went off the record at 2:33 p.m.) 22

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<u>C E R T I F I C A T E</u>

This is to certify that the foregoing transcript

In the matter of: Travel and Tourism Advisory Board

Before: US DOC/ITA

Date: 04-23-21

Place: teleconference

was duly recorded and accurately transcribed under my direction; further, that said transcript is a true and accurate record of the proceedings.

Court Reporter

Mac Nous &